

Futurework: Putting Knowledge To Work In the Knowledge Industry

Charles D Winslow



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Futurework: Putting Knowledge To Work In the Knowledge Industry Charles D Winslow A look at how IPS builds specific information and tools directly into business processes and systems, enabling workers to independently solve problems on the job.

A company's success ultimately depends on each worker's completion of an infinite series of little "now's." To achieve peak efficiency in a climate of "now," organizations must use all possible resources to support each individual's performance of various tasks. "Integrated Performance Support" (IPS), a new concept developed by Andersen Consulting, helps employees perform to their optimum capability. This book shows how IPS builds specific information and tools directly into business processes and systems, enabling workers to independently solve problems on the job.

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